



Mass Installation

Installing Essential Evidence Plus in batch to multiple Palm OS and/or Pocket PC devices

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This document addresses the two main questions facing anyone who manages the installation of Essential Evidence Plus on multiple Palm OS and Pocket PC devices for their organization:

- What is the most efficient way to install Essential Evidence Plus to all the devices?
- What is the most efficient way to register the program on all the devices?

There are multiple options for both installing and registering Essential Evidence Plus to a batch of devices, and which is the most efficient will depend on particular situations and individual preferences.

Options for Installing Essential Evidence Plus

Using the Standard Installation

In the standard installation, only the program file is installed during installation. The Essential Evidence Plus Updater application downloads the latest data files from the Essential Evidence Plus website when the device is synced to the PC. The Updater will cache the data files, so no matter how many devices you install, the data files will only be downloaded once for each platform.

- Download the standard install file
- Run the installer on the PC to which you will be syncing all devices.
- Select the type of device for which you are installing Essential Evidence Plus and complete the installation process
- Perform additional HotSync/ActiveSync to allow Updater to download and install data files
- Repeat the installation process for each device
- [Detailed Installation Instructions:
http://www.essentialevidenceplus.com/support/started_install.cfm]

Advantages:

- It is the standard installation process
- Ensures that the latest content available from the Essential Evidence Plus website is installed
- Devices should be properly registered during installation process (see **Options for Registering Essential Evidence Plus -> Using the Essential Evidence Plus Updater** in this document)

Using the Alternate Installer

The Essential Evidence Plus website offers alternate installers that contain all of the necessary data files for Essential Evidence Plus. These installers do not contain the Essential Evidence Plus Updater application.

- Download the full installation files for each required platform from the **Alternate Downloads** section on the Essential Evidence Plus website:
http://www.essentialevidenceplus.com/product/downloads_alt.cfm
- Run the appropriate installer for each device

- [Detailed Installation Instructions for Palm OS:
http://www.essentialevidenceplus.com/support/started_install.cfm?section=palmnoup#main]
- [Detailed Installation Instructions for Pocket PC:
http://www.essentialevidenceplus.com/support/started_install.cfm?section=pocketnoup#main]

Advantages:

- Installation of Essential Evidence Plus Updater is not required
- Internet connection is not required to install data files

Manual Installation using HotSync/ActiveSync

If you wish to avoid re-running an installer for each device, you can download a version of Essential Evidence Plus without the installer and perform a manual installation.

Palm OS

- Download the **Manual Installation (ZIP)** file from the **Alternate Downloads** section on the Essential Evidence Plus website:
http://www.essentialevidenceplus.com/product/downloads_alt.cfm
- Extract the files from the ZIP archive and use the Palm Quick Installer to schedule the Essential Evidence Plus files for installation during the next HotSync
- [Detailed Installation Instructions:
http://www.essentialevidenceplus.com/support/started_install.cfm?section=palmalt#main]

Pocket PC

- Download the **Manual Installation (CAB file)** file from the **Alternate Downloads** section on the Essential Evidence Plus website:
http://www.essentialevidenceplus.com/product/downloads_alt.cfm
- Copy the CAB file to your device via ActiveSync
- Locate the file on your device and tap it to complete the installation
- [Detailed Installation Instructions:
http://www.essentialevidenceplus.com/support/started_install_fastinstall.cfm#ppc]

Advantages:

- Installer does not need to be re-run for each device

Manual Installation without HotSync/ActiveSync

The process of copying the Essential Evidence Plus data files to Palm OS and Pocket PC devices via HotSync and ActiveSync is often the most time-consuming part of the Essential Evidence Plus installation. In fact, transfer via HotSync and ActiveSync is often significantly slower than manual copying of files to a memory card with a USB memory card reader. We offer some tips for speeding up installation time by avoiding the HotSync and ActiveSync transfers.

- [Fast Install Tips for Palm OS:
http://www.essentialevidenceplus.com/support/started_install_fastinstall.cfm#palm]
- [Fast Install Tips for Pocket PC:
http://www.essentialevidenceplus.com/support/started_install_fastinstall.cfm#ppc]

Advantages:

- HotSync/ActiveSync is not required, saving time and allowing for installation to devices that are not set up to sync to a PC

Options for Registering Essential Evidence Plus

Using the Essential Evidence Plus Updater

One feature of the Essential Evidence Plus Updater is automated registration of Essential Evidence Plus on any device that is synced to the PC where the Updater is installed. If the PC is not recognized by the Essential Evidence Plus authentication, you may be required to provide a username and password to authenticate each registration.

- Download the standard Essential Evidence Plus installation file with Updater
- Run the installer and install just the Updater component
- Install Essential Evidence Plus to each of the devices (review the **Options for Installing Essential Evidence Plus** in this document)
- Sync each device to the PC where Updater is installed to automatically register EE+

Advantages:

- No need to manually enter license codes into each device
- If you used the standard installation method to install Essential Evidence Plus to your devices, automatic registration will occur during the installation process.

Using the Special Installation Files

If you cannot or do not wish to use the Updater to automatically register each installation of Essential Evidence Plus, you must manually register the program on each device. Typically, because the SerialID generated by Essential Evidence Plus is unique to each device, this would require repeating the following process for each device: Look up the SerialID, fill out a form on the Essential Evidence Plus website, receiving a License Code via email, and entering the license code into Essential Evidence Plus.

To facilitate a smoother manual registration process for multiple devices, we provide a special download for institutional subscribers. This download contains a version of Essential Evidence Plus that will have the same SerialID for all installations. Thus, you will only need to obtain a single License Code that you can use to register all devices.

- Download the **Mass Installation** files from the **Support and Training: Technical Documentation** section of the Essential Evidence Plus Subscription Management site: http://www.essentialevidenceplus.com/clientadmin/support_tech.cfm
- Install the special version of Essential Evidence Plus to all devices (follow the installation procedure described in **Manual Installation using HotSync/ActiveSync** or **Manual Installation without HotSync/ActiveSync** in the **Options for Installing Essential Evidence Plus** section of this document)
- SerialID for all devices should be **STUDENTS**. Obtain a License Code for this SerialID either by completing the normal registration process on the Essential Evidence Plus website or by contacting Support (<http://www.essentialevidenceplus.com/contactus.cfm>)
- Enter the License Code into the registration dialog in Essential Evidence Plus on each device
- [Detailed Manual Registration Instructions: http://www.essentialevidenceplus.com/support/started_register.cfm]

Advantages:

- One License Code for all devices
- Does not require installing Essential Evidence Plus Updater or syncing the devices to a PC